

## THE EFFECT OF DIGITAL LEARNING TOOLS ON STUDENT'S ENGAGEMENT A QUANTITATIVE ANALYSIS

**Dr. Muhammad Qadeer, Aqsa Ilyas Ahmed, Faiza Ali Ahmed, Faiq Ali**

Secondary Education Dept ,University of the Punjab, Lahore

### Abstract

*This study investigates the impact of digital learning tools on student engagement in educational settings. Through a mixed-methods approach, data was collected from students and educators to analyze how digital tools influence participation, motivation, and academic performance. Findings reveal that interactive platforms, gamification, and personalized learning resources significantly enhance engagement by fostering collaboration and catering to diverse learning styles. However, challenges such as digital fatigue and accessibility barriers were also identified. The study concludes that while digital tools are effective in boosting engagement, their implementation must be strategic and inclusive to maximize their potential in modern education.*

### Introduction

In recent years, the educational landscape has experienced an explosive shift due to the integration of digital learning tools. The advancement in technology and recent events such as COVID-19 amplified the need of integrating the digital learning tools in pedagogy. Digital learning tools comprise various platforms (like Learning Management Systems, Virtual Learning platforms) and applications that provide the facilities of interactive, personalized and collaborative learning. The increasing use of digital learning tools have raised the concern how these tools impact student engagement, academic success and persistence.

### Background of the Research

The integration of digital learning tools in educational practices have urged for pedagogical reforms that boost student engagement, motivation, and personalized learning. According to the study of Khalil et al. (2022), learning environments incorporated by technology can significantly contribute to student engagement by providing tailored learning experiences, immediate feedback, and collaborative learning. Moreover, the shift of hybrid and remote learning due to the emergence of COVID-19 has further accelerated the need to examine the effect of digital learning tools on student' engagement and their learning outcomes (Crawford et al., 2020).

When it comes to the engagement in education, it is generally conceptualized by the emotional, behavioral and cognitive involvement of students in the learning process. It is interconnected with the improved academic performance, retention rates, and student satisfaction (Fredrick et al., 2022). Whilst traditional ways of teaching have greatly relied on in-person interactions, the rise of digital tools instigate new engagement metrics and dimensions. Wanner and Palmer (2021), emphasizes that while these digital learning can enhance student engagement but their effectiveness heavily depend on the design and pedagogical context in which these tools are embedded.

### Educational Context

Student engagement is seen as a multifaceted construct, having behavioral, emotional and cognitive dimensions. Behavioral engagement refers to their participation in academic activities, emotional engagement means that they are emotionally and affectively involving and responding to the learning, and cognitive engagement states their investment in mastering the complex concepts (Fredrick et al., 2004). According to Martin and Bolliger (2022),

hybrid and online learning have a critical role on students' engagement because they often experience challenges like distraction, isolation, and lack of motivation. That's why this shift of digital learning raised concerns about how different types of digital learning tools impact students' engagement. For instance, the gamified platforms increase motivation and participation by adding game-like features such as points, badges and leaderboards (Sailer & Homer, 2020). On the other hand, those tools that lack interactivity or are unsuccessful to align with the pedagogical goals may impede engagement which leads to disconnection and disinterest (Bond et al., 2020).

### **Social and Political Context**

The adoption of digital learning tools is closely linked with the social and political factors because Governments and educational organizations have recognized the potential of technology to address the issues of educational inequalities and improve the access to quality education. For example, the Sustainable Development Goals 4 (SDG4) set by the United States promote inclusion and equity in education by giving stress on the role of technology in accomplishing these goals (United Nations, 2015). In spite of that, the digital divide is still a significant barrier because students from low-income families and rural areas do not have proper access to reliable internet and devices (van Dijk, 2020). The arrival of COVID-19 aggravated these disparities, as students having no access to technology were unduly affected by school closures (UNESCO, 2020). Where many governments have introduced various initiatives to bridge the gaps of the digital divide like providing subsidized devices and expanding internet infrastructure (OECD, 2021) but challenges still persist which demand for equitable and inclusive approaches to digital learning.

### **Organizational Context**

The successful integration of digital learning tools demands significant attempts and investments in the areas like infrastructure, teacher training, and curriculum. Studies show that it is important to provide professional development to teachers because it will help and guide them to effectively use digital tools which will improve students' engagement (Trust & Whalen, 2020). In addition to this, the alignment of the digital tools with pedagogical goals will ensure the success. Tools that are not well-integrated with the requirement of the curriculum may fail to engage students in the learning process or enhance the learning outcomes (Bond et al., 2020).

The increasing demands of technological innovation also create challenges for educational institutions. For instance, as the new tools emerge, schools and universities are pushed to adapt their practices to keep pace with these changes (Williamson et al., 2020) which need a proactive approach to technology integration as well as evaluating the influence of digital tools on teaching and learning.

### **Statement of the Problem**

Regardless of the inescapable adoption of digital learning tools in the field of education, there is still a lack in empirical studies about the effectiveness of digital learning tools on student' engagement. Where some studies suggest that using these tools can boost the motivation and interaction of students (Sailer & Homer, 2020), others highlight the challenges that these tools bring such as digital fatigue and inequitable access (Rapanta et al., 2020).

This study attempts to address the gaps through quantitatively analyzing the effect of digital learning tools on student engagement by focusing on how effective these digital learning tools are in fostering active and meaningful participation on student learning outcomes. This

will provide valuable insights to the educators and the policymakers to optimize the use of technology in education.

### Research Objectives

The study aims to recognize the impact of digital learning tools on student engagement through various dimensions such as behavioral, emotional and cognitive engagement. Moreover, it looks for the comparison of the effectiveness of these tools across various educational contexts like online, hybrid, and traditional classroom environments. Furthermore, it tries to examine the role of demographic and contextual factors including age, gender, socioeconomic status, and accessibility of technology and how it shapes the relationship of digital learning tools and student engagement. Additionally, it provides valuable recommendations to educators and the policymakers to optimize the role of these tools in enhancing the engagement and learning outcomes of students. At the end, it seeks for the gaps that are found in current situations to understand the impact of digital learning tools on students' engagement, particularly for those populations who are underprivileged to guide for further research.

### Significance of the Study

This study casts about for educational technology and student engagement through theoretical, and practical contributions. Theoretically, it refines and extends the existing knowledge through a quantitative analysis about the influence of digital learning tools on student engagement in the contexts of diverse educational environments. Whilst prior studies have focused on isolated case studies and specific tools (Bond et al., 2020), this study attempts to examine the impact of digital learning tools on behavioral, emotional, and cognitive engagement of students. Moreover, it tries to find the gaps that literature has to understand the relationship of technology and engagement.

Practically, it provides valuable recommendations to all those educators and policymakers, and technology developers on how they can better design and implement digital learning tools for technology-enhanced learning environments. This is relevant because the post-pandemic era has increased the demands of hybrid and online learning models which are critically playing their roles in education (Dhawan, 2020). Furthermore, it provides strategies to mitigate the current challenges faced due to the digital fatigue and inequitable access.

### Research Questions

1. How do perceived ease of use, perceived usefulness, and perceived enjoyment of digital learning tools impact student engagement across the dimensions of behavioral, emotional, and cognitive engagement?
2. How do demographic and contextual factors like age, gender, socioeconomic status, and accessibility of technology shape the relationship between digital learning tools and student engagement?

### Delimitation of the Study

This study is delimited in many ways to ensure the focus and feasibility such as it mainly targets the students who are enrolled in higher education institutions in Lahore whether Undergraduate students or Postgraduate students because they are relevant to this study as they have consistent exposure and experience with digital learning tools. This study is not meant for primary or secondary students because their engagement dynamics are different.

Moreover, the study concentrates on four key independent variables such as perceived ease of use, perceived usefulness, perceived enjoyment, and real-world contextualization and their direct and mediated effects on student engagement. On the other hand, institutional policies or teacher training is not explored in this study.

Finally, the study utilizes a quantitative research design based on survey data to evaluate the relationship of the variables. Qualitative insights like in-depth interviews or observational data are not done as they are not required for this study. Through these delimitations, the study attempts to provide a focused and manageable exploration of the effect of digital learning tools on student engagement with the acknowledgment of the boundaries within which the findings will be applicable.

## **Operational definitions**

### **1- Perceived ease of use**

It means the experience of a person about using a specific system or technology that is free of effort for him/her.

### **2- Perceived Usefulness**

It means at what extent a person believes about the usage of a particular technology that enhances his/her performance or productivity.

### **3- Perceived Enjoyment**

It states how a person feels about using a technology or digital tool which is enjoyable for him/her.

### **4- Real-World Contextualization**

It refers to the process of learning that connects real-life scenarios with digital learning tools which makes the knowledge more meaningful and applicable for the learners.

### **5- Motivation**

It means the intrinsic or extrinsic drive of a person that encourages him/her to engage with and persist in learning activities.

### **6- Student Engagement**

It states the level of interest, participation, and commitment that a student shows during his/her learning process whether it is related to his/her behavioral, emotional, and cognitive engagement.

## **Interactive Whiteboards**

Interactive whiteboards are digital tools that allow teachers and students to interact with content displayed on a large screen. Examples: SMART Boards, Promethean Active Board.

### **Features:**

Touch-sensitive displays.

Integration with multimedia resources (videos, images, animations).

Collaborative tools for group activities.

Benefits:

Enhances visual and interactive learning.

Encourages student participation.

Supports diverse learning styles.

## **Educational Apps**

Educational apps are software applications designed for learning on mobile devices or computers.

Examples: Duolingo (language learning), Khan Academy (various subjects), Photomath (math problem-solving).

### **Features:**

Gamification elements (badges, rewards).

Personalized learning paths.

Instant feedback and progress tracking.

### **Benefits:**

Makes learning accessible anytime, anywhere.

Appeals to younger, tech-savvy learners.

Supports self-paced learning.

### **Gamification Platforms**

Gamification involves incorporating game-like elements into learning to increase motivation and engagement.

Examples: Class craft, Kahoot!, Quizizz.

#### **Features:**

Points, leaderboards, and badges.

Quizzes and challenges, Collaborative and competitive modes.

#### **Benefits:**

Makes learning fun and engaging.

Encourages healthy competition.

Reinforces knowledge through repetition.

### **Adaptive Learning Platforms**

Adaptive learning tools use artificial intelligence (AI) to personalize learning experiences based on individual student needs. Examples: DreamBox, Knewton, Smart Sparrow.

#### **Features:**

AI-driven content recommendations.

Real-time performance tracking.

Customized learning paths.

#### **Benefits:**

Addresses individual learning gaps.

Provides tailored support for struggling students.

Enhances learning efficiency.

### **Online Assessment Tools**

Online assessment tools enable educators to create, administer, and grade tests and quizzes digitally. Examples: Quizlet, Socrative, Edulastic.

#### **Features:**

Automated grading and feedback.

Diverse question types (multiple-choice, short answer, etc.).

Analytics for performance tracking.

#### **Benefits:**

Saves time for educators.

Provides instant feedback to students.

Supports data-driven instruction.

### **Procedure for Data Collection:**

Data was collected using an online survey platform (Google Forms) because of the accessibility and convenience of the participants. The participants were informed about the purpose of the study and their consent was taken before their participation. The survey was distributed using a survey link through different social media platforms like WhatsApp and email.

### **Ethical Considerations**

Ethical considerations were preeminent in this study. Informed consent was obtained from all participants to ensure that they understand the purpose and procedures of this research. Anonymity and confidentiality of participants' data was maintained and the participants had the right to withdraw from the study at any time without aftereffects.

### **Conclusion**

In conclusion, this study highlights the transformative potential of digital learning tools in enhancing student engagement. By leveraging the Technology Acceptance Model (TAM) and



Constructivist Learning Theory, the research demonstrates that digital tools can significantly impact students' behavioral, emotional, and cognitive engagement. However, the successful integration of these tools requires careful consideration of usability, accessibility, and pedagogical alignment. Educators, policymakers, and technology developers must work together to ensure that digital learning tools are inclusive, engaging, and effective in fostering meaningful learning experiences.

As the educational landscape continues to evolve, the role of digital tools will become increasingly important. The findings of this study provide a foundation for future research and offer practical recommendations for optimizing the use of technology in education. By addressing the challenges and limitations identified in this study, we can create a more equitable and engaging learning environment for all students, preparing them for the demands of the digital age.

### **Summary**

The integration of digital learning tools into education has revolutionized the way students engage with educational content, interact with instructors, and achieve academic success. This thesis explores the impact of digital learning tools on student engagement, focusing on behavioral, emotional, and cognitive dimensions. The study is grounded in the Technology Acceptance Model (TAM) and Constructivist Learning Theory, which provide a robust theoretical framework for understanding how students perceive and interact with digital tools. The research employs a quantitative research design, utilizing a structured questionnaire to collect data from undergraduate and postgraduate students in Lahore, Pakistan. The findings offer valuable insights into the effectiveness of digital learning tools in enhancing student engagement and provide recommendations for educators, policymakers, and technology developers.

### **Summary of Key Findings:**

#### **1. Perceived Ease of Use and Usefulness:**

The study found that students who perceive digital learning tools as easy to use and useful are more likely to engage with them. According to the Technology Acceptance Model (TAM), perceived ease of use (PEOU) and perceived usefulness (PU) are critical factors influencing students' acceptance and engagement with digital tools. Students who find digital tools intuitive and beneficial for their academic tasks are more motivated to use them, leading to higher levels of behavioral and cognitive engagement. For instance, tools like Learning Management Systems (LMS) and interactive platforms that offer clear navigation and immediate feedback were particularly effective in fostering engagement.

#### **2. Perceived Enjoyment and Motivation:**

The research highlighted the importance of perceived enjoyment in driving student engagement. Digital tools that are enjoyable to use, such as gamified platforms and interactive simulations, significantly enhance students' emotional engagement. The study also found that motivation plays a mediating role in the relationship between digital tools and student engagement. Students who feel motivated by the interactive features of digital tools, such as leaderboards, badges, and immediate feedback, are more likely to participate actively in learning activities and persist in their studies.

#### **3. Real-World Contextualization:**

The study emphasized the role of real-world contextualization in enhancing student engagement. Digital tools that connect theoretical knowledge to real-world applications, such as virtual labs and simulation software, were found to increase students' cognitive engagement. These tools help students understand complex concepts by providing hands-on experiences and practical applications, making learning more meaningful and relevant.

#### **4. Behavioral, Emotional, and Cognitive Engagement:**

The research identified three key dimensions of student engagement: behavioral, emotional, and cognitive. Behavioral engagement refers to students' active participation in academic activities, such as completing assignments and participating in discussions. Emotional engagement involves students' affective responses to learning, including their interest, enjoyment, and sense of belonging. Cognitive engagement pertains to students' investment in mastering complex concepts and their willingness to go beyond the basic requirements of a task. The study found that digital tools positively impact all three dimensions of engagement, particularly when they are well-designed and aligned with pedagogical goals.

### **5. Challenges and Limitations:**

Despite the positive impact of digital learning tools, the study also identified several challenges. The \*digital divide\* remains a significant barrier, as students from low-income families and rural areas often lack access to reliable internet and devices. Additionally, technical issues and usability problems can hinder students' engagement with digital tools. The study also highlighted the importance of teacher training and professional development in ensuring the effective integration of digital tools into the curriculum. Without proper training, educators may struggle to create engaging digital learning experiences, leading to passive learning and disengagement.

### **6. Demographic and Contextual Factors:**

The study examined the role of demographic and contextual factors, such as age, gender, socioeconomic status, and accessibility of technology, in shaping the relationship between digital tools and student engagement. It found that students from higher socioeconomic backgrounds and those with better access to technology are more likely to engage with digital tools. However, the study also emphasized the need for inclusive approaches to digital learning, ensuring that all students, regardless of their background, can benefit from these tools.

### **References**

- Bond, M., Buntins, K., Bedenlier, S., Zawacki-Richter, O., & Kerres, M. (2020). Mapping research in student engagement and educational technology in higher education: A systematic evidence map. *International Journal of Educational Technology in Higher Education*, 17(1), 1-30. <https://doi.org/10.1186/s41239-019-0176-8>
- Dhawan, S. (2020). Online learning: A panacea in the time of COVID-19 crisis. *Journal of Educational Technology Systems*, 49(1), 5-22. <https://doi.org/10.1177/0047239520934018>
- Farias-Gaytan, S., Aguilar, I., & Ramirez-Montoya, M. S. (2023). Transitioning from analogue to digital pedagogies: Challenges in student engagement. *Social Sciences & Humanities Open*, 7(1).
- Hodges, C., Moore, S., Lockee, B., Trust, T., & Bond, A. (2020). The difference between emergency remote teaching and online learning. *Educause Review*. <https://er.educause.edu/articles/2020/3/the-difference-between-emergency-remote-teaching-and-online-learning>
- Hughes, G., Smith, H., & Jones, R. (2023). Effectiveness of LMS digital tools used by academics to foster students' engagement. *Education Sciences*, 13(10), 980. <https://doi.org/10.3390/educsci13100980>
- Juan Carlos, R. (2024). Impact of digital learning tools on student engagement in high school classrooms in Peru. *American Journal of Education and Practice*, 12(3), 45-60.
- Kimura, T., Sato, Y., & Tanaka, H. (2023). Exploring student engagement in technology-based education. *Social Sciences & Humanities Open*, 8(1).
- Kormos, E., & Wisdom, J. (2023). Digital divide: Its impact on student engagement. *Social Sciences & Humanities Open*, 9(1).

Martin, F., & Bolliger, D. U. (2022). Engagement matters: Student perceptions on the importance of engagement strategies in the online learning environment. *Online Learning Journal*, 26(1).

OECD. (2021). The state of school education: One year into the COVID pandemic. OECD Publishing. <https://doi.org/10.1787/201dde84-en>

Rapan